

April 24th, 1999

Protel Communications
3914 Murphy Canyon Rd
Suite A244
San Diego, Ca 92123

Dear John,

I would like to commend you, and your staff on the work you've completed for A-Life Medical Inc. You're energetic, resourceful, and customer service oriented staff has in all areas, exceeded our expectations, and worked to help our company with all our telephony needs.

Additionally, a special note of thanks to Todd, and his crack staff of technicians – whose experience in both listening, and understanding our goals, has helped us to cover all areas of our enterprise needs.

Please keep up all the excellent work and thanks to all for your assistance!

Respectfully –



Thomas G. Polsdorf
Manager, Computer Systems
A-Life Medical Inc.



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