



March 26, 2001

Protel  
John Wittman  
3914 Murphy Canyon Road  
Suite A244  
San Diego, CA 92123

Dear Mr. Wittman,

On behalf of Broadway/San Diego – A Nederlander Presentation, we would like to extend our gratitude and appreciation for the professional service that Protel provides to our organization.

During the past year, the use of Protel has proved to enhance our marketing capabilities as well as inter-office communication. With our current 25<sup>th</sup> Anniversary 2001 Season offering our largest season ever, Protel has maintained a reliable system that is the center of Broadway/San Diego's ever-growing need for a strong communication foundation.

Thank you for the dependable system and service that Protel provides Broadway/San Diego. We hope that we may continue this relationship for years to come.

Sincerely,

Joe B. Kobryner  
General Manager

Tim Heitman  
Operations Manager